



Applies To: **2007 Element 2WD** – From VIN 5J6YH1...7L000055 thru 5J6YH1...7L016584
2007 Element 4WD – From VIN 5J6YH2...7L000033 thru 5J6YH2...7L014108

November 5, 2008

Product Update: Gauge Needles Read Inaccurately or Fall Off

(Supersedes 07-087, dated December 4, 2007, to update the information marked by the black bars)

BACKGROUND

The needle in one or more of the gauges in the gauge control module (combination meter assembly) may read inaccurately or fall off. The gauges that can be affected include the speedometer, the tachometer, the fuel, or the coolant temperature.

CUSTOMER NOTIFICATION

All owners of affected vehicles were sent a notification of this product update. Those customers who did not respond are receiving a second notification in November 2008. An example of the second customer notification is at the end of this service bulletin.

Some vehicles affected by this product update may be in your new or used vehicle inventory. These vehicles must be updated before they are sold or leased.

To verify vehicle eligibility, you **must** check for at least one of these items:

- The customer has a notification letter.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this product update has already been completed.

CORRECTIVE ACTION

Replace the gauge control module, and use the HDS to rewrite the odometer and maintenance minder data from the original gauge control module to the new one.

PARTS INFORMATION

Gauge Control Module (Combination Meter Assembly):

EX and LX 4WD with A/T:
P/N 04781-SCW-305RM, H/C 8838856

EX and LX 4WD with M/T:
P/N 04781-SCW-306RM, H/C 8838864

EX and LX 2WD with A/T:
P/N 04781-SCV-305RM, H/C 8838815

EX and LX 2WD with M/T:
P/N 04781-SCV-306RM, H/C 8838823

SC with A/T:
P/N 04781-SCV-307RM, H/C 8838831

SC with M/T:
P/N 04781-SCV-308RM, H/C 8838849

WARRANTY CLAIM INFORMATION

NOTE: This product update ends on December 4, 2010. After that, any applicable warranty would apply.

Operation Number: 734101

Flat Rate Time: 0.3 hour

Failed Part: P/N 78100-SCW-A01
H/C 8398836

Defect Code: 5XU00

Symptom Code: Q6200

Template ID: 07-087A - EX, LX 4WD with A/T
07-087B - EX, LX 4WD with M/T
07-087C - EX, LX 2WD with A/T
07-087D - EX, LX 2WD with M/T
07-087E - SC with A/T
07-087F - SC with M/T

Skill Level: Repair Technician

REPAIR PROCEDURE

NOTICE

To avoid losing the odometer and maintenance minder data, do not disconnect the connector from the original gauge control module until the HDS prompts you to disconnect it.

NOTE:

- Make sure you have a new gauge control module before starting the rewriting process.
 - Rewriting is not possible on a gauge control module that will not communicate with the HDS.
 - Once you start the rewriting process, you must complete it before disconnecting the HDS from the DLC.
1. To maintain correct battery voltage during the rewrite, connect a jumper battery (not a battery charger).
 2. Connect the HDS to the vehicle's DLC (data link connector), and turn the ignition switch to ON (II). Make sure the HDS shows the correct VIN for the vehicle you are working on.
 3. From the HDS **System Selection Menu**, select **BODY ELECTRICAL**.

November 2008

Product Update: Instrument Panel Gauge Needles Read Inaccurately or Fall Off

Dear Element Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the problem?

In December 2007, we notified you of a product update involving the gauge needles on your Element. The needles in the instrument panel gauges may read inaccurately or fall off. The gauges that can be affected include the speedometer, the tachometer, the fuel, and the coolant temperature.

What should you do?

Contact any authorized Honda dealer for an appointment to have your vehicle updated. The dealer will replace the instrument panel, transferring the odometer and maintenance minder data from the original instrument panel to the new one. This work will be done *free of charge*. Please plan to leave your vehicle at the dealer for half a day to allow some flexibility in scheduling.

According to our records, you have not yet had your vehicle updated. Please contact your Honda dealer immediately and make an appointment for the update.

This product update ends on December 4, 2010. After that, any applicable warranty would apply.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2007 Element involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions

If you have questions about this notice, or need help contacting a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009.

We apologize for any inconvenience this product update may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

4. From the **Body Electrical System Select** menu, select **ADJUSTMENT**.
5. From the **ADJUSTMENT** menu, select **GAUGE CONTROL MODULE REPLACEMENT (ODO REWRITE)**.
6. From the **GAUGE CONTROL MODULE REPLACEMENT (ODO REWRITE)** menu, select **1. READ OUT DATA**, and follow the screen prompts exactly. This uploads the odometer and maintenance minder data from the original gauge control module to the HDS.
7. With the HDS still connected and the ignition switch still turned ON (II), replace the gauge control module when you are prompted by the HDS:
 - Refer to page 22-91 of the *2007–2008 Element Service Manual*, or
 - Online, enter keywords **GAUGE CONTROL**, and select **Gauge Control Module Replacement** from the list.
8. From the HDS **GAUGE CONTROL MODULE REPLACEMENT (ODO REWRITE)** menu, select **2. WRITE DATA**. This downloads the odometer and maintenance minder data from the HDS to the new gauge control module.

NOTE: If the data download failed, you need to release the locked data and try again:

- Refer to page 22-91 of the service manual, or
- Online, enter keyword **ODO**, and select **Rewriting the ODO Data and Transferring Maintenance Minder to a New Gauge Control Module** from the list. Then do the steps for releasing the locked odometer data.

9. Center-punch a completion mark above the first character of the engine compartment VIN.

Center-punch here.



5J6YHXXXXXXXXXXXX

10. Return the original gauge control module for remanufacturing. Use the packaging instructions that came with the new gauge control module and the return instructions in Parts Information Bulletin A07-0032, *Product Update: Gauge Needles Read Inaccurately or Fall Off, 2007 Element*. If you don't return the original module as instructed, your dealer may be debited a core charge.